

Support Services Directory

Revised August 31, 2016

Support Services are transitional by nature and are not an ongoing supplement to the participant's grant, but are intended to help the client to transition off TANF to wages or other income sources. Support services are not an entitlement, and must be carefully managed to remain within available funds.

\$3000 per Program Year (July 1 to June 30) limit per participant (DSHS, Commerce, and ESD combined).

The support services are restricted according to the activity the participant is involved in. The activity categories are:

- **Work-related:** working, looking for work, work-like activities such as CJ
- **Safety-related:** meeting significant or emergency family safety needs such as family violence
- **Other activities:** any other activity contained in the client's IRP

Additional information related to the availability of Support Services can be found on the [eJAS Component Code Chart](#)

- **For all support services provided justification needs to be documented in participant notes.**

JAS Code/ Service Definition	Suggested Limit	Activity	Notes
(04) Educational Expenses All expenses related to training or education	\$300 per request	Work Other	<p>Must be approved activity in the IRP. Other Sources of payment should be looked at first such as: Pell grants, SEOG, or Work Based Tuition Assistance</p> <p>Is the class offered free in the community or community and technical colleges? ❖ High schools, community Colleges, and community based organizations (CBOs) may provide no-cost tutoring for students. These resources should be explored and used first.</p> <p>Covers:</p> <ul style="list-style-type: none"> • Tuition • Books • GED tests • Uniforms • Tutoring • Specialized clothing
(07) Mileage Reimbursement For use of privately owned vehicle	State Employee Rate	Work Safety	Reimbursement for gas costs incurred by a participant for use in a privately owned vehicle.

(14) Clothing Employment Necessary to seek, accept and maintain employment or participate in work-like activity	\$75-\$150 per program year	Work	<ul style="list-style-type: none"> • Uniforms • Special shoes • Protective Devices • Underclothing • Other apparel as needed
(15) Tools Tools or equipment requires by an employer or institutional training program. Must have employer/trainer statement of tools required.	\$750 per program year	Work	Requirements: <ul style="list-style-type: none"> • Part of an approved WorkFirst training or education activity • To accept a bona fide offer of employment • Maintain employment • All other employees or student must have the same requirement for tools. DO NOT PURCHASE WEAPONS
(19) Car Repair Minor repair of vehicle (registered to participant) necessary to return the vehicle to operable condition, such as: brakes, water pump, timing belt, batteries, chains, lights, tires, etc. There must be no access to public transportation, or use of public transportation would impose a hardship.	\$250-\$500 per program year	Work Safety	Necessary to work or participate in WorkFirst activity: <ul style="list-style-type: none"> • A minimum of two written estimates are required except when it is not possible such as an operable vehicle. When the car is inoperable, use the estimate from the garage and contact another garage and ask for a similar bid to the one received. • All work and replacement parts must be performed by a licenses business except for battery replacement. • May include charges for repair estimates (computer diagnostic tests) if a fee is standard in the community. • Towing for car repair only
(28) Lunch/Short-term Lodging and Meals Purchase of participant's lunch at all-day event such as Job Fair where DSHS, ESD, SBCTC, or OTED is a sponsor. (or) Participant is required to travel to a site for job interview or test, which is beyond normal commuting distance, or the participant is moving to a new location to accept a job.	State Employee Rate	Work	The rate paid will be the same as state employees receive according to the regional OFM chart. <ul style="list-style-type: none"> • Must be a working lunch for all participants at the event. For interviews, requires confirmation of: <ul style="list-style-type: none"> • Interview • Test • Job Expenses covered generally for four days in duration or less. Examples: <ul style="list-style-type: none"> • Referral to interview in another part of the state where employment may be obtained. • State board or other exam required for employment.
(31) Relocation Expenses necessary to enable a	\$1500	Work	Requires the following:

<p>participant to accept or maintain full-time unsubsidized employment or for the unsubsidized part time employment if the wage allows the participant/family to exit TANF. These expenses can include cost of rent and deposit associated with the relocation to keep or accept employment.</p>			<ul style="list-style-type: none"> • Bona fide offer of employment • Written confirmation of start date and wages from employer <p>Expenses include:</p> <ul style="list-style-type: none"> • Cost of commercial carrier (two Written estimates must be obtained) • Common Carrier (receipts are Required) • Cost of moving equipment • Moving Trucks or vans • Hand trucks/dollies • Fuel <p>May not be used for pet or utility deposits.</p> <p>Reimburse mileage for transporting participant's privately owned vehicle by the most direct route from the participant's home to new location.</p>
<p>(34) Testing Diagnostic Testing may include (but not limited to): literacy levels, aptitude, or skills proficiency.</p>	\$250 per request	Work Safety Other	Testing is not provided by WorkFirst or available from other free or low cost sources as necessary to enable the participant to participate in WorkFirst activities.
<p>(37) Medical Exams/Services Necessary to accept employment or participate in WorkFirst activities.</p>	\$150 per exam	Work Safety Other	<p>Services not paid for by Apple Health or available in free clinics. May include (but not limited to) diagnostics to identify medical/psychological barriers such as:</p> <ul style="list-style-type: none"> • Depression • Anxiety • PTSD • Medical exam required for Commercial Driver's License (CDL) See Payment Schedule for Medical Exams/Services.
<p>(43) Public Transportation Includes bus, van pool, train, ferry, etc.</p>	\$150 per month	Work Safety Other	Transportation for non-privately owned vehicles.
<p>(44) Gasoline (Transportation Allotment)</p>	Up to \$100.00 per request	Work Safety Other	Payment for gas for a privately owned vehicle.
<p>(46) Haircut/Styling</p>	\$50 per request	Work	When the participant needs a haircut or to restore hair to normal color.
<p>(61) Licenses/Fees Includes but not limited to driver's licenses. Restricted to adults or teen head on households. *Liability insurance for vehicles</p>	\$200 per program year	Work Safety	<p>Needed to participate or accept employment:</p> <ul style="list-style-type: none"> • Vehicle license plates/tabs • Fees for reestablishment of driver's license • Title Transfer

<p>registered to participant only.</p> <p>The LF indicator code must be entered on each case for this expansion.</p>			<ul style="list-style-type: none"> Emissions testing Any costs necessary to license a vehicle <p>These expansions are for September 1, 2016 – June 30, 2017 based on available funding for the following traffic-related expenses ONLY:</p> <ul style="list-style-type: none"> Outstanding Warrants Traffic Tickets Fines Penalties Collection agencies <p>Liability insurance or payment of transportation-related fines to a court or collection agency must be authorized by written Exception to Rule (ETR) only. LF must also be entered into ETR request.</p> <p>Costs <u>not</u> allowed under TANF rules:</p> <ul style="list-style-type: none"> Non-traffic related expenses <ul style="list-style-type: none"> Outstanding Warrants Fines Penalties Collection agencies Taxes and fees associated with a vehicle purchase
(62) Professional, Trade, Association, Union, Bonds, Certification Costs, Professional Licenses and Fees	\$300 for each due or fee	Work	<p>Union dues are paid for the first month of employment. Testing necessary to acquire a license or certification but not included in a license fee.</p> <p>Example: Food handler's card, nursing licenses and renewals.</p>
(64) Counseling	No Limit	Work Safety Other	<p>Includes professional counseling and classes such as anger management and self-esteem.</p> <p>*Does not count towards the yearly limit.*</p>
<p>(65) Personal Hygiene</p> <p>Items needed to maintain personal appearance and grooming in order to participate or accept employment.</p>	\$100 Provided by DSHS and CTED only	Work	<p>Items reasonably needed by the participant such as (but not limited to): soap, shampoo, toothpaste, mouthwash, deodorant, shaving supplies, feminine hygiene supplies, makeup, laundry supplies, hair color, and cleaning supplies.</p>

(66) Accommodation For use when the service is an accommodation such as specialized equipment (i.e. special chair, large letter computer screen, ramps) to allow a participant to work and is not available from any other sources.	\$1000 per request	Work	A request for an accommodation requires documentation from a medical professional such as a doctor or physical therapist. *Does not count towards the yearly limit*
(68) Diapers Diapers for a child to attend licensed daycare permitting the participant to seek, accept, or maintain employment or participate in a work-like activity.	\$75 per month	Work	Items reasonably needed such as diapers, wipes, diaper creams and ointments.